

# COMPANY POLICY

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The Management and employees of Custom Plumbing Services Pty Ltd are committed to the task of implementing and maintaining an effective quality (management) system for the installation and maintenance of Hydraulic Services which has as objectives:

- Complying with AS/NZS ISO 9001:2008 as defined in the Company Manual, plans and procedures.
- Aiming to continually identify and exceed our Clients needs and expectations.
- Fostering close working relationships with our clients and other project partners such as suppliers and subcontractors which will result in “win-win” situations.
- Developing the skills and knowledge of all of our employees through on-going training and professional development to enable them to reach their full potential.
- Continually improving in all areas of our business operation in order to become ACT’s premier provider of Hydraulic Services.
- Enhancing our reputation as a Company, which can be relied upon as consistently delivering quality projects which represent real “value for money”.

The implementation of this policy is essential for the long-term competitive success of this Company as well as in achieving employee satisfaction.



**Wayne Philp**

**Director  
May 2016**